





# THE NORTHUMBRIA WAY

PEOPLE CARING FOR PEOPLE

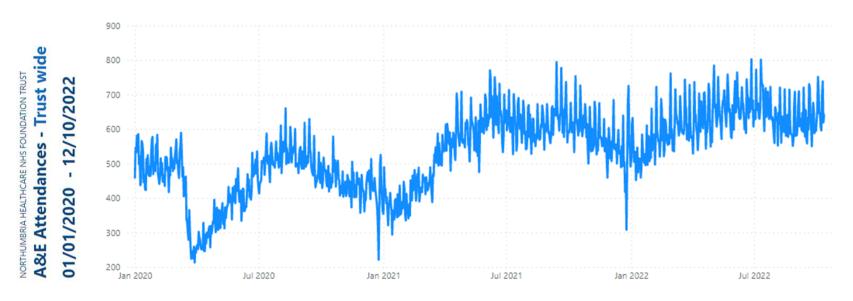


#### Winter Plan 2022/23

Dr Simon Eaton
Business Unit Director, Medicine and Emergency Care

### **Hospital context**





- Performance remains challenging for a number of reasons
- Increasing attendances generally (ED, UTCs, Ambulatory care)
- Increase in admission numbers and length of stay
- Impacted by large number of factors

#### **AND**

- Crowding continues to be a concern
- Maintaining flow is essential this winter
- Bed base and effective discharge arrangements are vital



#### Plan considers

- Bed requirement
- Critical care capacity
- Elective recovery
- Paediatric impact
- Community services
- External partners
- Staffing and recruitment Health and wellbeing of staff
- Key messaging internally is 'responsiveness and agility'

New senior 'oversight' roles for Eliot Sykes, Simon Eaton and Elaine Henderson

#### The next six months



- Well rehearsed winter pressures
- Workforce
  - Deeper dive into wards/depts to include the triangulation of sickness absence, bank usage, staff experience data, vacancies etc. to provide us with the intelligence to focus where we need too
- Elective work delivery
- Covid and other winter illnesses, inc. flu & norovirus; prevention and control; impact on flow; reinforcing handwashing
- Primary aim through all our plans is to continue to deliver high quality care and maintain patient safety
  - Demand at front door, Ambulance corridor
  - Crowding Emergency Department (ED), ambulatory care and waiting rooms
  - Flow, including discharge
  - Minimise falls risk, delirium, nosocomial infection, etc.

## Staff Wellbeing Portal

#### PEOPLE CARING FOR PEOPLE

Your health and wellbeing is important to us so we have pulled together a range of useful resources to help you quickly find information to support you and your family's health and wellbeing. The resources are divided into five categories below, each housing a range of links to useful websites, information and guidance and trust documents that you may find useful.













#### **External Partners**

- Working closely with NEAS pilot with ED consultants
- Close links with PCNs and primary care
- External transport company extended hours
- Primary care and LA bimonthly calls to ensure we understand each other's pressures
- Development of additional short term placement beds in NT
- Regular Directors network calls across all trusts in the region – working across our health system





## Thank you – any questions?



